

REOPENING OF LUNA PARK BOBY & KELLY UNDER COVID-19

In compliance with the anti-epidemic measures introduced by order ПД-01-262 of 14 May 2020 of the Ministry of Health and the Minister of Health of the Republic of Bulgaria and the considerations of the International Association of Amusement Parks and Attractions (IAAPA) - first edition, of 1 May 2020.

WHY ARE THE LUNA PARK AND ITS ATTRACTIONS DIFFERENT THAN OTHER MASS GATHERINGS?

1. The capacity of the park can be reduced/managed in order to allow appropriate social distancing.
2. Seating positions in the attractions are controlled by the staff.
3. Exposure time is limited. Guests generally move constantly throughout the whole park area, much like in an inter-city district or zone. Guest do not sit in one place, close to each other, for prolonged periods of time.
4. A large percentage of the luna park attendance consists of family members or people sharing the same home and thus they do not need to be physically distanced from each other.

RESPOSIBILITY, GUESTS AND VISITORS

Dear Guests and Visitors,

We are committed and have taken all required measures, recommended by the Ministry of Health, to taking care of protecting your health and safety, but we cannot guarantee that you would not be exposed to a risk of contracting COVID-19. We also rely on you to protect yourselves:

1. If you or a member of your party or family is not feeling well, please, do not visit the Luna park. Plan a visit when you are all feeling well.
2. We recommend that all accompanying adults over the age of 65 with chronic illnesses such as: chronic lung disease or moderate to severe asthma, serious heart conditions, immunocompromised, severe obesity (body mass index [BMI] of 40 or higher), diabetes, chronic kidney disease, undergoing dialysis, and liver disease, stay home or keep distance from other visitors of the Luna park.
3. Please, wear a mask/face covering during your entire stay at Luna park Bobby & Kelly. This is for your own protection and for the protection of other guests and Luna park employees. Employees will also be wearing masks. Mask/face coverings can be bought at a number of places or home-made, provided that they cover both your nose and mouth.
4. Please, wash your hands frequently and practice good hygiene while on the territory of Luna park Bobby & Kelly:

- a) Wash your hands frequently with soap and water for at least 20 seconds during your stay. Use hand sanitizer as an alternative. (Wash your hands after coughing or sneezing, before eating, after using the toilet, and when your hands are visibly dirty).
 - b) When you cough or sneeze, cover your mouth and nose with a bent elbow or a tissue. Throw away the tissue in a garbage bin after use.
5. We have improved our already strict cleaning protocols as we applied also the measures with regard to the COVID-19 epidemic. We apologize if you experience any delays or inconvenience as a result of the application of these procedures.
 6. Only the attractions and facilities located in the outdoor park area will be open. The indoor area won't operate until further orders and/or withdrawal of the anti-epidemic measures, introduced by the Ministry of Health of the Republic of Bulgaria. The acceptable maximum capacity won't exceed 30% of the total capacity of the Luna park and of each attraction.
 7. At the entrance of the Luna park body temperature check will be performed on all employees, and all guests and visitors as well.
 8. Movement on the territory of the park will be one-way, entry will be from the central gate at Philip Avramov blvd, and exit - from the secondary gate towards the pedestrian alley of the United Europe park.
 9. At the entrance of each attraction, before using it, hand sanitizer will be provided with a broad spectrum of activity - bactericidal, fungicidal and virucidal, approved by the Ministry of Health.
 10. Only one child per ride vehicle (car, cup, helicopter, animal, etc.) will be allowed, unless the users are from the same family.
 11. Each attraction will be regularly sanitized, following a one-hour algorithm. The sanitizer used has a broad spectrum of activity - bactericidal, fungicidal and virucidal. Efficiency is achieved in 15 minutes. During disinfection (15 minutes) attractions will not be operating. We once again apologize that you would have to wait after this procedure.
 12. All critical points and surfaces, characterized by high traffic, such as door handles, hand-grips, pay desk counter top, floor surfaces, toilet seats, sinks, faucets and other surfaces touched with hands will be disinfected according to a 2-hour schedule during operating hours. The sanitizer used has a broad spectrum of activity - bactericidal, fungicidal and virucidal and achieves efficiency in 15 minutes. For the period of disinfection (15 minutes) the surfaces and toilets will be out of service.
 13. Before getting on an attraction, you will be asked to apply the provided hand sanitizer, before using it.
 14. Please, follow carefully the guidelines for social/physical distancing by keeping at a distance (1.5 m) from others. Members of one family or household can stay closer. All others have to strictly follow the guidelines for physical distancing. This will be applied to the whole territory of the Luna park, while using the attractions, including at queues, shows, in the bar and the restaurant, at the puppet show stage and in the toilets.

15. In order to make it easier to follow the guidelines for physical distancing, the attractions will have a limited capacity of usable seats. We will completely close the indoor attractions. Attendants will assist the children when getting on and off the attractions.

Thank you for being patient and understanding about these necessary operational changes.

The Management
Luna park Boby & Kelly